Planning for Internet Success

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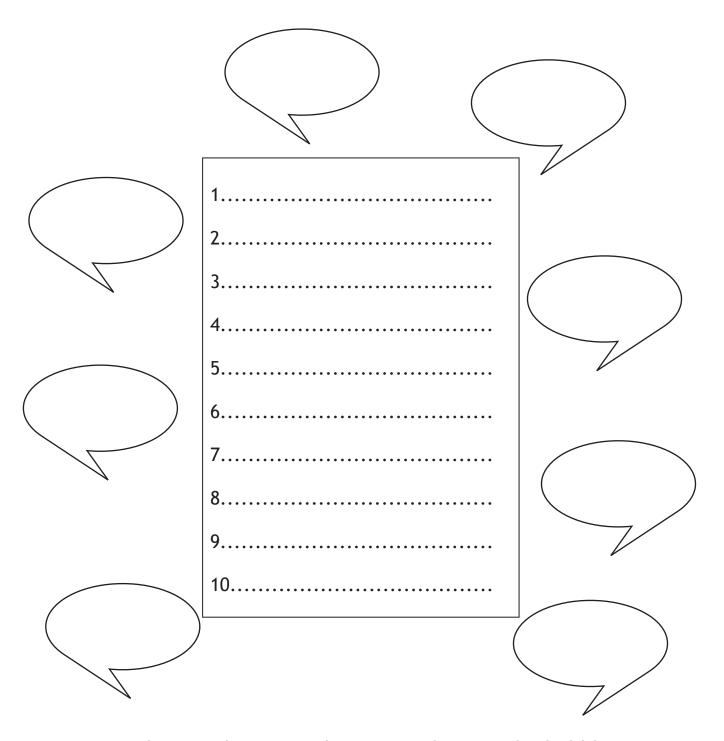
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Good Web Sites

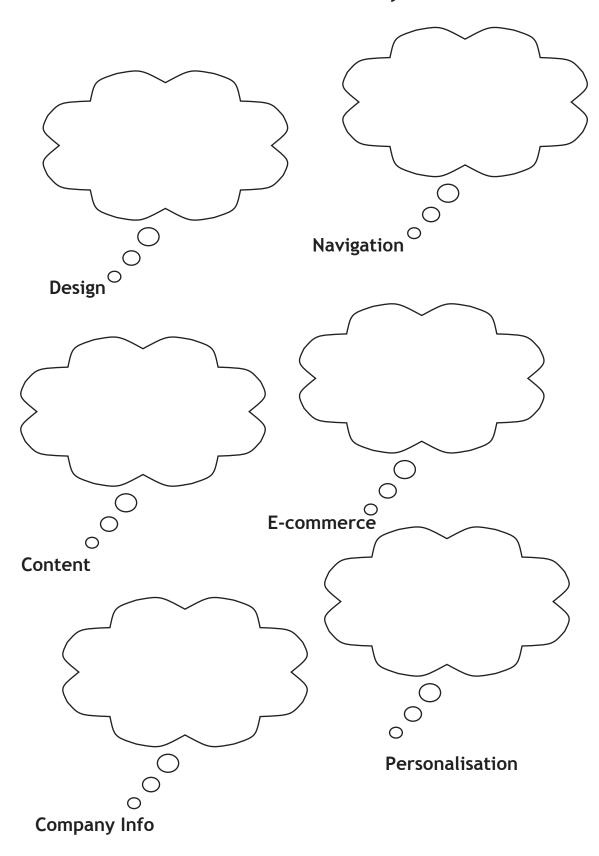
In the box in the middle of this page list up to 10 web sites that you think do a good job in terms of attracting visitors and gaining their business.



Now that you have your list, write down in the bubbles around the page the common features these successful web sites all share

Analysing Amazon

Amazon.com is one of the most successful online businesses in the world. Consider the following aspects of Amazon's web site and note down what you think of them.



Auditing Your Online Audience

Put an X in the box that most closely matches your audience's viewpoint between the two extremes.

| | 1 | 2 | 3 | 4 | 5 | |
|----------------------------|---|---|---|---|---|-------------------------|
| Traditional | | | | | | Open to change |
| Reactive | | | | | | Proactive |
| Old in mind | | | | | | Young at heart |
| Secretive | | | | | | Open |
| Accepting | | | | | | Demanding |
| Superficial | | | | | | Look for details |
| Price focused | | | | | | Prefer quality |
| Technophobes | | | | | | Technophiles |
| Fear the unknown | | | | | | Love new challenges |
| Read slowly | | | | | | Speed readers |
| Prefer printed documents | | | | | | Happy reading on screen |
| Mainly watch BBC & ITV1 | | | | | | Have full Sky package |
| Visit their bank regularly | | | | | | Never go into a bank |
| Deferential | | | | | | Dominant |
| Perfectionists | | | | | | Happy with chaos |
| Reserved | | | | | | Trusting |
| Apprehensive | | | | | | Self assured |
| Focus on others | | | | | | Focus on self |
| Patient | | | | | | Irritable |
| Want stability | | | | | | Goal setters |

Audience Styles

Your online audience has a variety of potential ways they prefer to engage with your material. For each style, list the ways you could deliver your content.

| Audience Style | Possible Approaches |
|-------------------|---------------------|
| Visual | |
| Sequential | |
| Contextual | |
| Written overviews | |
| Written details | |
| Auditory | |

Keyword companion

The words you use on your web site will determine a large part of its success. Look at your top 20 keywords and consider the ways you could use them.

| Keyword | Separate page | Separate site | Blog | YouTube | Podcast | Social network |
|---------|------------------|------------------|------|---------|---------|-------------------|
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Web Site Goals and Targets

Check the data on your web site and set specific targets for each. Then consider how you might achieve them.

| | Current | Future | How ? |
|----------------------------|---------|--------|-------|
| Google position | | | |
| Pages indexed | | | |
| Links received | | | |
| Alexa Rank | | | |
| Unique page views | | | |
| Average time spent on site | | | |
| Media mentions | | | |

NOTES: To check how many pages are indexed, search in Google for "site:www.yoursite.com". To check for links, search for "link:www.yoursite.com". Alexa is an Amazon web site at www.alexa.com. If you don't currently analyse your web site data use Google Analytics which is free of charge or buy Internet Business Promoter from www.arelis.co.uk.